## Telecommunications Relay Service (TRS) Customer Profile for Speech-to-Speech (STS)



The TRS Customer Profile for STS allows you to select your STS call preferences at any time. Your information is secure and confidential.

Username		
Create Username		
Personal Information		
First Name	Last Nam	e
Area Code & Phone Number	Extension	Number
Street Address (No P.O. Box is allowed)		
Creece Address (No 1.0. Box is allowed)		
City	State	Zip Code
Email Address		
Call Preferences		
Operator: Female Male	No Preference	
Language: English Spanish		
Call Handling Options		
Repeat everything Repeat when unclear		
Mute your voice (the other party will he	ear the STS Operator only)	
Eroquantly Dialad Numbers	*	
Frequently Dialed Numbers		
Up to 100 Names/Phone Numbers can be see Provide the STS Operator with the person's		t to call.
Name	•	Area Code & Phone Number
1		
2		
3		

Emergency Numbers* (i.e. fire, ambula	ance, police, lifesaving services, etc.)	
Name	Area Code & Phone Number	
1		
2		
3		
Permission Options - Outgoing C	Calls Only	
Block Numbers:* (Blocks phone numbers you	do not want called from your number)	
Name	Area Code & Phone Number	
1		
2		
3		
Block: (Blocks outgoing calls to 800 numbers and	d/or Directory Assistance)	
800 Numbers Directory Assis	stance	
Notes* (Instructions for your calls for the STS of	operator)	
	7	
(Example) Hang up if you get answerir	ng machine	
1		
2		
3		
* To update or add more contacts, go to <u>t-mobile.</u>	.com/trsprofile or call Accessibility Care 877–787–1989.	
Account Coourity Occation		
Account Security Question		
Your answer is used to verify your account. We do	not share your information with other parties.	
What is your favorite food?		
Please send completed form to:	For additional assistance:	
T-Mobile Accessibility Care	■ 877-787-1989 (Speech-to-Speech)	
KSOPHD01-Z8200	■ 800-676-3777 (Voice/TTY)	
6220 Sprint Parkway Overland Park, KS 66251–8200	<ul> <li>■ 800-676-4290 (Español)</li> <li>■ access@t-mobile.com (Email)</li> </ul>	
■ 877-877-3291 (Fax)	<u>t-mobile.com/sts</u> (Website)	